

## ACCESSIBILITY FEEDBACK FORM

Community Living Guelph Wellington is committed to providing accessible services, facilities, policies, programs, and practices for people we serve, their family members, staff, volunteers and visitors. We welcome your comments to help us monitor and improve our services and your experiences. If you are unable to complete this form electronically or by hand, please call our office at 226-314-0846 to set up an appointment with the Accessibility Committee Chairperson to provide your accessibility feedback.

Which Community Living Guelph Wellington location did you visit?		
Time and date of visit?		
What was the purpose of your visit?		
Which department/service were you accessing?		
Was the service provided to you in an accessible manner/format?	YES:	NO:
Did you encounter any barriers or difficulties accessing services?	YES:	NO:
Did we respond to your customer service needs?	YES:	NO:
Do you wish to be contacted regarding your customer service experience?	YES:	NO:

Please provide details regarding your customer service experience:

If you wish to be contacted, please provide you information:

First Name:	Last Name:
Street Address:	
City/Town:	
Daytime phone number:	Evening phone number:
Email address:	
How would you like to be contacted?	

This form can be mailed, emailed, faxed or hand delivered to the following:

	Attention: CLGW Accessibility Committee Chairperson
	Community Living Guelph Wellington Feedback
Mail or hand-deliver to:	8 Royal Road, Guelph, ON N1H-1G3
Email:	Accessibility@clgw.ca
Fax:	519-821-6174